

W-20459A-08-0167

ORIGINAL



ARIZONA CORPORATION COMMI

UTILITY COMPLAINT RECEIVED

4700

Investigator: Al Amezcua

Phone: [REDACTED]

P 3: 2 Fax: [REDACTED]

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2008 - 68014

Date: 4/18/2008

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Julie

Last: Mystrom

Account Name: Julie Mystrom

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR: [REDACTED]

State: AZ

Zip: [REDACTED]

is: [REDACTED]

Utility Company: Gardner Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

4/18/08 Per Ms. Julie Mystrom I understand to do business there is a business cost and I'm opposed to a 64.5% increase. This high of an increase is a lot of money.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

4/18/08 I advised Ms. Mystrom that her comments regarding the Utility Systems dba Gardner Water rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider her comments before a decision is rendered in the Gardner Water application.

The concerns raised will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates her comments and the interest taken on the proposed rate increase. CLOSED.

\*End of Comments\*

Date Completed: 4/18/2008

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Arizona Corporation Commission  
DOCKETED  
APR 24 2008

DOCKETED BY [Signature]